

Telehealth Process Design Improvement

Healthcare organizations need to rethink the operational guidelines required to support the new hybrid virtual/in-person world – from defining the supported disease states to determining the relevant rules of engagement with patients, as they provide their telemedicine services. This new paradigm will require designing new protocols and workflows that integrate with the existing clinical workflows.

This need by healthcare organizations aligns with our SpecHIT informatics/healthcare process improvement offer. Through our workflow and process optimization services, we help healthcare organizations redesign their workflows, processes and communication to support a telehealth service delivery model.

We also provide assistance with the acquisition and implementation of the best-suited telehealth technology.

We support existing process improvement teams in hospitals.