

PRESERVANT

Care Navigation | Healthcare Informatics



Our Value

Through our innovative and comprehensive SpecNav health risk prevention and care navigation services, we have cracked the, heretofore, illusive code to addressing critical challenges in public health – that of improving care outcomes, while reducing costs.

At Preservant, the SpecNav care navigation services that we created introduces a significantly broader approach to care navigation and includes elements that are of particular importance to patients (patient-centeredness and timeliness) and to society (equity). We help improve the way patients interact with providers and a health care system that focuses more on revenue generation than the quality of care.

These services address a major population health gap by, significantly, reducing harm and death due to inadequate patient engagement, education and compliance, and due to medical errors. This offers a much broader approach to health risk prevention than any to be found elsewhere.

We offer a proactive and holistic population health management delivery model, designed to reduce costs and provide continuous quality improvement, across the entire health care continuum. By employing a 360-degree perspective of the healthcare industry, we enable our clients to safely and cost-effectively navigate the siloed healthcare system.

At Preservant, through our innovative virtual/remote and “boots on the ground”, SpecNav health risk prevention services, we enable patients to safely and effectively

access and navigate the complex/siloed healthcare system, in a manner that would improve their experiences and ensure quality health outcomes.

These services support the value-based care compensation model because, if you can keep people out of the hospital when they do not need to be in the hospital, that is a win for all parties.

The SpecNav engagements produce data which inform initiatives to improve clinical outcomes, lower health risk, reduce costs, eliminate disparities enhance both the physician and patient experience. An analysis of available statistical data on the outcomes of population health management efforts/programs indicates that our care navigation services have the potential to inform enhancements to those efforts, in a manner which will, significantly, improve those outcomes.

During our engagements, we also ensure the effectiveness of patient transition and treatment compliance.

Health Risk Prevention Navigation

Through our innovative SpecNav Nav care navigation services, we perform the deep-dive required to better assure health risk prevention, while obtaining intensive real-world data which will better inform patient engagement enhancement, cost reduction, access improvement, equity assurance, outcome quality and population health management initiatives.

Our independent, patient-facing, care navigation engagements ensure the equity, cost-effectiveness and quality of healthcare services provided. We facilitate effective communication, patient-provider engagement, proper medical record documentation and patient compliance with medical treatment plans.

Keeping the patient engaged amid a chaotic scheduling, clinical and financial environment is indeed a challenge. While clinician interaction is a major part of the experience, it is the non-clinical touch points that creates the greatest opportunities for harm, during the engagements. We are not clinicians, therefore, we do not provide clinical services, of any type, to our clients. On no occasion, do we attempt to interfere with or supplant the clinical services provided by the providers.

We enable our clients to safely and effectively navigate the complex/siloed healthcare system in a manner that would improve their experience in healthcare and ensure quality outcomes.

The virtual and in-person delivery of personal care + clinical care + Preservant's innovative SpecNav care navigation solutions = Whole Care

Healthcare Process Improvement

At Preservant, we identify opportunities and recommend innovative corrective actions to be taken to stabilize and accelerate the growth of your medical organization. You are not left, at that point. We offer decision support in the selection of EMR/EHR and providers (vendors) and coordinate the installation and implementation of selected solutions to ensure optimal return on your investments (ROI). We remain with you every step of the way.

During the engagement, we help you combine the right mix of professional expertise, fiscal resources, process improvement, quality improvement and industry-leading technology to advance your organization, in real time.

We are your trusted advisors. Since we do not sell any of the solutions that we might recommend, our recommendations and ROI projections are [truly] objective and our goal is to identify the most efficient and cost-effective solutions ('fixes') to your medical practice problems.

We make it possible for your medical practice to avoid the high fees and hourly rates charged by our competitors. The highly-competitive flat fee you pay for our services provides an affordable avenue for you to address the financial and managerial challenges you face in your practice. The increased revenue and profit that result from the services we provide serve to leverage and defray/offset costs of investments made in other areas of the business.

We are here to assist you in ways that represent true benefits to both you and your medical organization.